



**WORLD
CULTURAL
TOURS**

2002 Eastwood Rd. Suite 306, Wilmington, NC 28403
P.O. Box 246, Whitinsville, MA 01588
Tel. 877.218.8687 / 910.509.1703 | Fax 910.509.2985
www.worldculturaltours.com

RESERVATION CONFIRMATION

Tour Code: NOVO001

April 9, 2019

Group Name: New Orleans Volunteer Orchestra Performance Tour to Italy

Group Code: NOVO001

Thank you for choosing to travel with World Cultural Tours (WCT). Below please find the specifications of your tour.

TOUR INFORMATION

- | | | | |
|-----------------------|---------------------------------|-------------------|----------------------------------|
| ✓ Group: | New Orleans Volunteer Orchestra | ✓ Code: | NOVO001 |
| ✓ Destination: | Italy | ✓ Name: | Mr. Christopher Bergeron |
| ✓ Duration: | 9 Days/7 Nights | ✓ Gateway: | MSY |
| ✓ Dates: | June 6 – 14, 2020 | ✓ Seats: | Sixty (60) Seats To Be Requested |

TOUR INCLUSIONS

- ✓ Round Trip Air from New Orleans to Rome/Rome to New Orleans
- ✓ Seven (7) Nights Hotel Accommodations (subject to change):
 - Five (5) Nights in Montecatini
 - Two (2) Nights in Rome
- ✓ Breakfast Daily
- ✓ Welcome Dinner
- ✓ Farewell Dinner
- ✓ Four (4) Performances
- ✓ Entrances and Sightseeing as per Itinerary:
 - Panoramic Orientation Tour, Day 2 (Montecatini)
 - Excursion to Lucca, Day 3
 - Tour of the City
 - Duomo
 - The Church of San Michele in Foro
 - Piazza del Mercato
 - Torre dei Guinigi
 - Excursion to Florence, Day 4
 - Tour of the City
 - Giotto's Bell Tower
 - The Baptistery & Gates of Paradise
 - The Cathedral of St. Maria del Fiore
 - Visit to the Academy of Fine Arts, Day 4 (Florence)
 - Excursion to Pienza, Day 5
 - Cheese Tasting
 - Excursion to Montalcino, Day 5
 - Wine Cellar Tour & Tasting
 - Excursion to Florence, Day 6
 - Panoramic Orientation Tour of the City, Day 7 (Rome)
 - Palatine Hill
 - Fori Imperiali
 - Venice Square
 - Coliseum
 - Excursion to Vatican City, Day 8
 - Tour of the City
 - Vatican Museums
 - Sistine Chapel
 - St. Peter's Basilica

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TOUR INCLUSIONS, CONT'D

- ✓ Luxury Motor Coach Transportation with Professional Driver per Itinerary:
 - Please note domestic airport transfers are not included and may be added for additional cost upon request
- ✓ Services of Professional English-Speaking Tour Manager Throughout
- ✓ Services of Professional English-Speaking Local Guides per Itinerary
- ✓ Services of Professional English-Speaking Venue Coordinator Throughout
- ✓ Venue Fees and Promotional Costs for All Performances:
 - Instrument rentals including but not limited to pianos, organs, & keyboards are not included and may incur additional costs
 - Please approximate a minimum of \$100-\$150 per instrument, per performance for instrument rentals
 - Instrument rental lists must be received as soon as possible to ensure availability
 - Please note performance programs are not provided. We recommend 100-150 per performance on average.
- ✓ Tax and Service Charges
- ✓ Residency Taxes
- ✓ Gratuities to Tour Manager, Driver & Local Guides
- ✓ Fuel Surcharges and Air Taxes Up To \$650
 - Current fuel surcharges and air taxes are averaging between \$650-\$750 per person

TOUR EXCLUSIONS

- ✓ Arrangements On All Days Except Those Noted Above
- ✓ All Items of a Personal Nature
- ✓ Porterage at Airport and/or Hotels
- ✓ Beverages at Meals
- ✓ Passports and/or Visas of Any Kind
- ✓ Fuel Surcharges/Air Taxes Exceeding \$650
 - Current fuel surcharges and air taxes are averaging between \$650-\$750 per person
- ✓ Baggage Fees for Any Flights Including:
 - Checked baggage fees (applicable to all pieces of checked luggage for domestic flights)
 - Excess Baggage, Overweight or Oversized Luggage Fees
 - Musical Instruments
 - Note: Please check with your airline carrier for additional information on their baggage regulations and limitations for both carry-on and checked luggage, as well as a schedule of fees for all of the above.
- ✓ Domestic Airport Transfers
- ✓ Cancellation Travel Protection Plan
- ✓ Performance Arrangements Not Noted Above, Including:
 - Instrument Rentals and/or Insurance
 - Please note that most instrument rentals average between \$100-\$150 per instrument, per performance
 - Instrument transportation/placement & transportation/baggage fees
 - Performance programs
 - Instruments, lecterns, podium for director, placement/rental of chairs, placement of platforms, rental of risers, technical staff or porters
 - Rental or distribution of music scores
- ✓ Country-Specific Entry/ Reciprocity Fees or Departure Taxes
- ✓ Any Services Not Listed Above as Included

FLIGHT SCHEDULE

- ✓ Date Flight # Depart Arrive
 - TBA
- All times are local. Flight schedule is subject to change.



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RATES

- ✓ **WCT Tour Price - Based on a Minimum of Fifty (50) Paid Passengers, Per Motor Coach:**
\$3,299 P/P Double Occupancy (Plus Fuel Surcharges/Air Taxes Exceeding \$650, Pending Air Confirmation)
\$3,999 P/P Single Occupancy (Plus Fuel Surcharges/Air Taxes Exceeding \$650, Pending Air Confirmation)

- WCT Tour Price - Based on a Minimum of Forty (40) Paid Passengers, Per Motor Coach:
\$3,399 P/P Double Occupancy (Plus Fuel Surcharges/Air Taxes Exceeding \$650, Pending Air Confirmation)
\$4,099 P/P Single Occupancy (Plus Fuel Surcharges/Air Taxes Exceeding \$650, Pending Air Confirmation)

- ✓ **Land Only:**
Deduct \$800 P/P

- ✓ **If minimum paid passenger requirement isn't met, tour price is subject to possible increase**

- ✓ **Complimentary Structure:**
 One (1) Complimentary Trip is Provided
 - Based on Double Occupancy; Single Supplements are Included as Needed for Actual Traveling Passengers
 - Fuel Surcharges & Air Taxes are Included on All Complimentary Trips as Needed for Actual Traveling Passengers

PAYMENT SCHEDULE

- ✓ **Individual Payments Made Out To: World Cultural Tours**

- ✓ **Individual Payments Sent To: World Cultural Tours ▪ 2002 Eastwood Rd., Suite 306 ▪ Wilmington, NC 28403**

- \$500 Deposit P/PDue June 1st, 2019**
(due upon submission of completed registration forms and copies of passports, if applicable)
- \$1,000 Payment P/PDue August 1st, 2019**
- \$1,000 Payment P/PDue November 1st, 2019**
- Balance (including fuel surcharges/air taxes exceeding \$650)Due February 1st, 2020**

RESPONSIBILITY

Please take note that on March 6, 2020 (90 days prior to departure) the number of seats will be reduced based on the number of passengers who have registered and deposited by that date. Thereafter, space may be available on a request basis only and may incur additional costs. Further, passengers not paid in full by this date may be removed from the tour and refunded of all payments less their deposit.

A valid passport is required for all international travelers and must be valid at least six months after the tour return date. Please note that a passport card is not considered valid for international travel. For domestic travel within the continental USA, a passport is not required for US Citizens; however, an unexpired form of local or federal government-issued photo ID (passport, driver's license, military ID) is required for all adult passengers (18 and over). Please send with each deposit and completed registration form a copy of each passenger's passport (or government-issued photo ID for domestic tours), if applicable. Failure to send a valid copy of your passport (if applicable) may result in penalties or additional fees charged by the airline/participating partners to correct your reservation. A travel visa may be required for non-US Citizens (travelers without an American passport), who are traveling internationally. It is the responsibility of the traveler to contact the embassy of any countries that will be visited during the tour (including countries visited during flight layovers) to determine whether a travel visa is required, and for further information about the application process. Any travel visas must be obtained as the sole responsibility of the individual traveler. If you need a travel visa, World Cultural Tours (WCT) requires that you submit written verification that a travel visa has been obtained or a photocopy of your travel visa, no later than 15 days prior to the departure date of your tour.

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RESPONSIBILITY, CONT'D

World Cultural Tours (WCT) and other participating affiliates act solely as agents in arranging transportation, hotel accommodations, and other services. We do not assume, and in fact, we expressly disclaim, any liability for injury, damage, loss, accident, consequences resulting from cancellations and/or delays including, but not limited to, schedule changes, strikes, war, political conflict, riots, inclement weather or acts of God. Likewise, we assume no liability for any act, negligence or default of tour guides, including their agents and employees, or any company or person engaged in the transport of passengers, rendering of any service, or conducting arrangements for any tour.

WCT reserves the right to cancel any tour due to insufficient participation. In the event that a group must cancel in full due to lack of materialization or the inability to meet the minimum number of participants that the tour price was based on, tour members will receive a full refund, less a \$150 administration fee and/or any non-refundable penalties owed or paid on behalf of the tour (this includes penalties for airline deposits, hotel deposits, transportation deposits, non-refundable entrance fees or performance tickets). Furthermore, WCT reserves the right, at our sole discretion, to modify any itinerary or arrangements based on unprecedented situations that may arise. In the event modifications should become necessary, alterations may be made without penalty to the operator; additional costs, if any, shall be incurred by the traveler.

All registrants are invoiced with single occupancy rates if no roommate is specified. Rooming preferences, rooming lists and invoices will be adjusted accordingly upon written notification of roommate preferences. It is the responsibility of the individual traveler to find a roommate, or of the group organizer to match unpaired individuals. WCT cannot assume responsibility for matching unassigned passengers as roommates. Rooming assignments must be determined prior to final invoicing in order for passengers to be invoiced accurately.

Performance technical form(s) (if applicable) must be completed and submitted with this signed Reservation Confirmation in order for WCT to ensure the quality of performance venues and performance arrangements.

DEVIATIONS

If any passenger wishes to deviate from the group by extending their tour or by making any alterations to the included group travel arrangements: please visit www.worldculturaltours.com to initiate a deviation request through our Contact Us page or by emailing CustomerService@WorldCulturalTours.com **no later than 91 days prior to departure**. A Tour Consultant will contact them, therefore it is important to include telephone and/or email information. They will be required to submit a Deviation Request Form along with a non-refundable deviation administration fee (\$150 P/P) in order to initiate a deviation request and before any quotation or arrangements can be made. Please note that additional fees charged by the airline or other service providers may apply. Payment may be submitted online at www.worldculturaltours.com.

LAND-ONLY ARRANGEMENTS

If a passenger plans on making their own air arrangements, they must notify World Cultural Tours in writing and submit an official Land-Only Request Form, **no later than 91 days prior to departure**. Their account will be updated with the land-only reduction or applicable adjustments only once the Land-Only Request Form has been received. All travelers are responsible for any travel arrangements not included in the tour program, as well as round trip arrival and departure transfers and any arrangements necessary to join the group at their first hotel accommodation.

TRAVEL PROTECTION

We strongly recommend travel protection. The best coverage is obtained by remitting the premium within fourteen (14) days of deposit (to receive the waiver of pre-existing medical conditions) and please note that individual Travel protection may not be purchased through WCT after final payment has been submitted. In the event of individual cancellation, Travel protection premiums are non-refundable. Group plans are available and may include "Cancel for any reason" benefits which are valid only if premium is paid within fourteen (14) days of deposit. Please review coverage information carefully. Visit www.worldculturaltours.com or call (877) 218-TOUR [8687] for more information on our available Travel protection plans. For full disclosure of liability and terms, along with a list of frequently asked questions, please refer all travelers to the following website link: www.tripmate.com/wpF438W/tic.



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TOUR PRICES

All tour prices are based on costs, charges and exchange rates known at time of booking. In case of currency fluctuations (if applicable) of more than 3% WCT reserves the right to adjust the tour price accordingly.

Additional monies may be collected in the event the group does not meet the minimum number of paying passengers as stated in the "Rates" paragraph above. Airline penalties for non-utilization will be the responsibility of the group as well as any/all non-refundable hotel deposits. Any domestic and/or international departure or arrival taxes, security charges and other types of air or airport or port taxes or any other surcharges not included in the tour price will be the responsibility of each passenger.

Based on current rates we expect final fuel surcharges, carrier imposed fees, and air taxes (if applicable) to be \$650-\$750 P/P. These fees and taxes are set by the respective governments and airlines and are not controlled by WCT.

Our preferred method of payment is in the form of a check; however, online individual payments can be made, a credit card through our website, www.worldculturaltours.com. Mastercard, Visa and American Express are accepted. A non-refundable convenience fee of \$30 will be assessed, per transaction, for all credit card payments. A \$50 Returned Check Fee will be assessed for each returned check. Call (877) 218-TOUR [8687] for further assistance. WCT reserves the right to require final payment via credit card or electronic check in the event of a past-due balance that needs to be expedited. Furthermore, WCT reserves the right to cancel all tour arrangements for traveler(s) with past-due balances; however, WCT will make every effort to contact said traveler(s) prior to this action taking place. A single check or credit card payment may be made for multiple registrants.

CANCELLATION POLICY

Individual cancellations are effective on the date notifications are received in writing (i.e., letter, fax, email). You may send email notifications to Accounting@WorldCulturalTours.com.

Travel protection premiums and any unused tour portions are non-refundable and any costs of services received while traveling are non-refundable. Insurance premiums are non-refundable.

Up to 121 days prior to departure, a full refund less \$150 administration fee will be made. From 120 days until the date of departure, cancellation fees will be assessed as follows:

120-91 days prior to departure – loss of deposit	90-61 days prior to departure – 35% of total tour price
60-46 days prior to departure – 50% of total tour price	45-0 days prior to departure – 100% of total tour price.

Cancellations made after the date of departure forfeit 100% of the total tour price.

ACCEPTANCE

If any information contained herein is incorrect, please notify the WCT office immediately. We will revise and resend a new Reservation Confirmation, which shall supersede this document. By initialing the bottom of each page and by signing below, I affirm my standing as a legal representative of the group identified above, and I understand and accept the specifications stated in this Reservation Confirmation.

 4/9/2019
 Frank D. Davis, Jr. Date
 President
 World Cultural Tours

 Mr. Christopher M. Bergeron Date
 Music Director
 New Orleans Volunteer Orchestra